# DYNAMICS 365 CRM INTEGRATION CONNECTOR AUTOMATE ESCALATION TO DEVELOPMENT & ENGINEERING



Our best customers have a common goal --- to automate the escalation of cases (or tickets) from customer facing support teams using **Dynamics CRM** case management, to development or engineering teams, using project management applications like <u>Azure DevOps</u>, <u>Jira</u>, <u>Rally</u>, <u>VersionOne</u> & <u>GitHub</u>. To deliver seamless integration, we provide a purpose built connector (managed solution) that automatically syncs data, eliminates data re-entry, stream lines customer service, enhances communication and reduces costs.



#### **Targeted Integration**

We connect support and development. This is all we do. We are a targeted niche integration service. We go deeper and support this flow like no one else.

## No Installation. Support Included!

You won't need IT for this one. We are a Microsoft Azure cloud service (SaaS). You only need an account (e.g., free trial) to get started

#### **Ready Now!**

No development is required. Zero. Nada. Zilch. Point-and-click configuration and you are done. You can integrate in minutes. Eliminate the black hole between support and development today!



"We started with a demo, followed by a free trial and PoC. Integration setup and configuration was fast and easy. We were in production within 2 days. Customer support is second to none!"

**VP Apps & Platforms, ISV** 



### **Everyone Starts With Free Trial!**

Schedule an instant PoC today! By integrating your environments you'll see firsthand how easy to automate case escalation between support/help desk and development teams. Let your team focus on the important work --- and start automating today!

#### **GET STARTED**

Contact: <u>info@quantumwhisper.com</u>
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